ABSTRACT

Mental health is an important aspect of someone life to live productively both physically and psychologically. Unstable mental health can cause individual to feeling hopeless and stressed. These issues can be treated through emotional support provided by professional psychological services. PT Rumah Konsul Indonesia provides psychological and personal development services based on technology, offering both online and offline services. The company faces challenges in delivering information and promoting its services through its website platform, including a suboptimal user interface, unstructured service and promotional information, and an unattractive visual design. This study uses a qualitative method with data collection through interviews, questionnaires, observation, and literature study. This research aims to redesign the user interface of PT Rumah Konsul Indonesia's website to make it more effective. It is expected that the redesigned website could serve as an informative medium to enhance public education and awareness of mental health.

Keywords: PT. Rumah Konsul Indonesia, Website, User Interface