

ABSTRACT

In today's digital era, the implementation of Electronic-Based Government Systems (EBS) is an increasingly urgent need to improve government efficiency, transparency, and responsiveness in handling public business processes. This research focuses on the DKI Jakarta Regional Revenue Agency (Bapenda), which has an important role in collecting, billing, and monitoring regional taxes and levies. This research focuses on the Planning and Development Division at Bapenda, which consists of planning tax revenue targets, levies, other revenues, and making applications. This research aims to design an enterprise architecture that includes business, data, application, and service architecture using TOGAF (The Open Group Architecture Framework). TOGAF was chosen because it is comprehensive and widely used globally. The implementation of enterprise architecture is expected to map business processes, integrate services, and improve the quality of public services in Bapenda, thus achieving the SPBE index target with the title "Very Good". The enterprise architecture framework is proven to be efficient in improving organizational functions by providing an overall vision that is aligned with the strategy.

Keywords - Enterprise Architecture, TOGAF, Electronic-based Government System, Bapenda DKI Jakarta.