

ABSTRACT

PDAM is one of region companies that have important role in our society, because of the water supply that been provided by PDAM is needed by majority of people. To increase services to it's customers, PDAM needs facilities that can give information about it's services to their customers in many condition. Customers that are busy people need a facility in accessing informations of PDAM services without having to go to PDAM service offices.

Nowaday, the needs of information can be provided by wireless path. Various technologies are arise in balancing life style that becoming more dynamic. One of the technology is WAP (Wireless Application Protocol). WAP is a communication standard between mobile device telephone and information in internet. Application of accessing PDAM services information based on WAP is one of alternative to get PDAM services information, especially for customers that are busy and don't have much time. This WAP application give facilities for know sum of water claim, facilities for send disturb report and water meter report, list new pair water meter services and the others facilities. User at client side is customers of PDAM or user, and at server side are administrator and employee of PDAM in certain section.

Application of accessing PDAM services information are built with use WML programming language, PHP programming language and processing of database use MySQL.

Key word : wireless application protocol (WAP), PDAM services information, client server