Abstract

Direct Channel is a subdivision of the *customer care division*, in charge of handling and managing all the *channels work in* (dealing with customers *face to face*). In dealing with customers, *Direct Channel* has the officer in charge of front liners provide services to customers so loyal and satisfied customers   .

Speedy Billing application use to assist or facilitate the calculation of tariffs for officers speedy front liner. Therefore in this final project will be discussed regarding the prices of the packages speedy as reference in calculating speedy billing for officers and front liner display speedy customer bills. Speedy packages are divided into 2: Limited and Unlimited. Limited consists of Telkom Speedy Time Based contains 50 hours, Telkom Speedy Personal 1GB of usage, Telkom Speedy Professional 3GB of usage. Unlimited consists of Telkom Speedy Office, Telkom Speedy Warnet

This application is a desktop application that connects a network (LAN). Users in this application is the front liner officers, administrators, and managers. This final project was made by using with a waterfall system modeling method and Visual Basic and PHP, mySQL   asdatabase.

Keywords: speedy billing applications, waterfall